

PAYMENT AND REFUND POLICY

rvmocktest.online provides 100% Money Back Guarantee in case we are unable to provide you access to the services you have purchased with in 7 working days of making the payment due any reason such as outages, faults or delay caused by factors, including technical difficulties with the performance or operation of our software, equipment or systems or any other technical difficulties with our Internet or infrastructure failures. In this regard, the user is required to communicate the issue by sending us an email at support@rvmocktest.online.

There is no time lag is payment and use of our services. You can immediately start using our services after making the payment. The user account for 6 tests will remain valid for 90 days from the date of activation.

No refund is permissible under any circumstances after the partial/full use of services. In case, user could not avail the services within the validity period, a request for extension can be raised by sending us an email at support@rvmocktest.online. The validity can only be extended once for further 15 days, thereafter extension charges would be applicable. In case no reactivation is requested within 90 days, the user account will automatically get suspended and the unattempt test will get lapsed.

Payment once made cannot be adjusted with the login of another user. However, the first user who has purchased our services directly from our website may on his own discretion transfer his rights to access to any other user.

Email shared at the time of registration for the mock test would only be considered final for the purpose of sharing login credentials, test result and any other further communication.

REFUND AND CANCELLATION POLICY

rvmocktest.online will not be liable to refund against the services subscribed or products purchase by any user. We do not provide any option for cancellation of products or services

you have purchased or subscribed. Once a product / service has been purchased by you, we cannot provide any refund, either totally or partially.

We suggest that first you go through the Demo available or Free to use contents / products / services before you subscribe to or purchase from **rvmocktest.online**

We have used the leading payment gateways for processing payment. We do not store or collect your payment/card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their Privacy Policy. These payment processors adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, Mastercard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of payment information. We will not take any responsibility regarding the default made if any, by the payment gateway. Also, we would not be responsible for any payment related failure, you can directly approach to your banker or payment gateway for the failed transactions.

DISCLAIMER

Every effort has been made to make this platform free from errors and utmost care has been made for the accuracy of the questions bank used for conducting the mock tests. Professionals have made best efforts in developing the question bank. We do not represent or guarantee that the mock tests will be 100% accurate and free from errors and/or accuracy or completeness of the contents. In case, you acknowledge that there is any error or issue you may write to us at support@rvmocktest.online. We specifically disclaim any implied warranties or merchantability or fitness for a particular purpose. No warranty may be created or extended by our representatives or sales material.

Buying our services or qualifying our tests would not in any case guarantee to crack the valuation examination conducted by the Insolvency and Bankruptcy Board of India (IBBI). Neither we nor any of our professional/partner shall be liable for any damages arising here from.

Also, we do not have any access to the question asked by the Insolvency and Bankruptcy Board of India (IBBI) in its Register valuer examination in any of the specified class of assets. We

have prepared the question on the basis of syllabus or pattern shared by IBBI, these mock tests are developed to facilitate the candidate to familiarise himself/herself with the actual examination and help to practice for the exam and build confidence.

We do not accept responsibility for any loss or damage, however caused (including through negligence), that you may directly or indirectly suffer in connection with your use of our services, nor do we accept any responsibility for any such loss arising out of your use of or reliance on information contained on or accessed through our website.